

Electronic Acknowledgement Receipt

EFS ID:	1389781
Application Number:	10610486
International Application Number:	
Confirmation Number:	5347
Title of Invention:	Ideal transfer of call handling from automated systems to human operators based on forecasts of automation efficacy and operator load
First Named Inventor/Applicant Name:	Eric J. Horvitz
Customer Number:	27195
Filer:	Himanshu Amin/Rebecca Stanford
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1		MS303530-01-Reply-to-OA.pdf	191769	yes	16

	Multipart Description/PDF files in .zip description								
	Document Description		Start	End					
	Amendment - After Non-Final Rejection		1	3					
	Claims		4	10					
	Applicant Arguments/Remarks Made in an Amendment		11	16					
Warnings:									
Information:									
2	New or Additional Drawings	MS303530-01-Amended-Drawings.pdf	632672	no	10				
Warnings:									
Information:									
Total Files Size (in bytes):			824441						
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><u>New Applications Under 35 U.S.C. 111</u> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><u>National Stage of an International Application under 35 U.S.C. 371</u> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p>									